

blue shadow

RETURN/EXCHANGE FORM *

*DELETE AS APPROPRIATE

EXCHANGE/RETURN CONDITIONS:

Only unused, clean, undamaged goods with all original tags attached are eligible for returns and exchanges. Please send returned and exchanged clothes together with the form and proof of purchase (fiscal receipt or VAT invoice).

1. FILL OUT THE FORM - YOU WILL FIND IT ON THE SECOND PAGE.

2. PACK THE ARTICLES AND THE COMPLETED FORM YOU ARE JUST HOLDING IN YOUR HANDS :)

3. PLEASE SEND TO:

SKLEP INTERNETOWY BLUE SHADOW
UL. TUSZYŃSKA 61C, 95-030 RZGÓW



I HAVE FAMILIARISED MYSELF WITH THE TERMS AND CONDITIONS OF
THE BLUESHADOW.PL ONLINE STORE, AND WITH THE RULES FOR
EXCHANGES AND RETURNS, BASED ON THE EXERCISE OF THE RIGHT OF
WITHDRAWAL
FROM THE AGREEMENT CONCLUDED AT A DISTANCE.

Scan this code
to pay and send your return,
or go to:
otolink.pl/blueshadow

date and legible signature of person returning/exchanging goods

1. PROVIDE US WITH YOUR DETAILS:

ORDER NUMBER:	SHIPPING ADDRESS DETAILS FOR AND PHONE NUMBER
BANK TRANSFER DETAILS: ACCOUNT NUMBER, FIRST NAME, LAST NAME, POSSIBLE ADDRESS	

2. ENTER THE RETURNED / EXCHANGED PRODUCTS IN THE TABLE BELOW:

	PRODUCT NAME	COLOUR	SIZE	RETURNED QUANTITY	PRICE	REASON FOR RETURN
1						
2						
3						
4						
5						

3. FOR US, YOU ARE THE MOST IMPORTANT PERSON :)

We would like to flourish for you and fulfil your dreams. You can help us with this by filling out a short survey. All you need to do is enter a number in the table that specifies the reason for returning/exchanging the goods. Failure to indicate a reason, of course, does not affect the Withdrawal procedure, but it will help us understand your needs.

1. TOO SMALL 2. TOO LARGE 3. I DON'T LIKE IT 4. FABRIC TYPE DOES'T MEET MY EXPECTATIONS
5. COLOR SHADE INCONSISTENT WITH EXPECTATIONS 6. INADEQUATE PRODUCT FINISH
7. ITEM DOES NOT MATCH THE ORDER 8. ITEM DOES NOT MATCH DESCRIPTION 9. OTHER (WHAT IS IT? WRITE
DOWN BELOW)

